Notice: Before setting up the devices, please contact your seller for Akuvox Cloud login details.

Power-on & Network Configuation

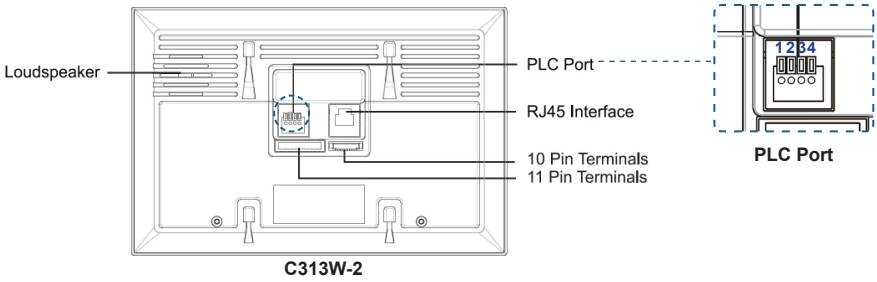
Attention: Linux and Android Intercom kits require the PoE switch to run.
Recommend to buy: Wi-Tek 4 Port PoE Switch [WI-PS205H V2].

- **Linux and Android Intercom Kit**

Connect the monitor & the door station to Wi-tek PoE switch [WI-PS204H V2] via ethernet cable and connect the PoE switch to the internet router. Power the PoE switch.

- **2-Wire Intercom Kit**

Provide DC 24V power to 2-Wire monitor in PLC port 1 & 2 and connect door station to 2-Wire monitor in PLC port 3 & 4.

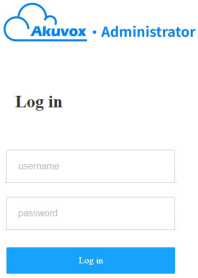


Connect the 2 Wire monitor to 2.4G Wifi network on the setup page & enable DHCP Server on the monitor.

Monitor & Door Station Cloud Setup

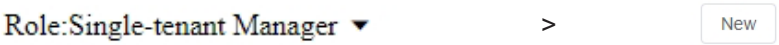
Step 1: Login to Akuvox Cloud.

Go to https://aucloud.akuvox.com and input the login details provided by the Akuvox seller.



Step 2: Create Villa Project & Add Monitor.

On the top right hand side of the page, choose role "Single-tenant Manager". Then Click "User > New".



Step 3: Enroll Your Monitor Information.

Name: Site Name

Email: End user email (Main account)

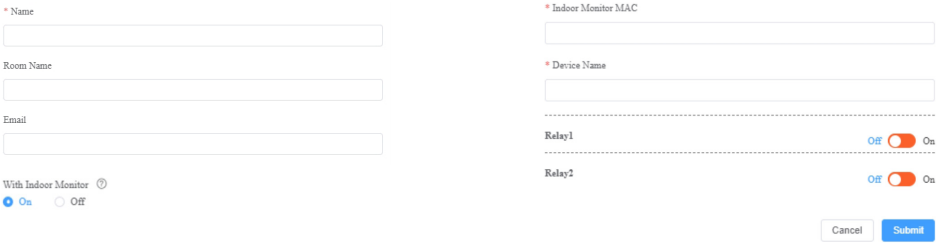
Address: Site address

With Indoor Monitor: Choose "On"

Indoor Monitor MAC: Can be found in the kit box

Device Name: Main Monitor Name

Note: Please input the end user email to get access on the SmartPlus app



Step 4: Add Door Station.

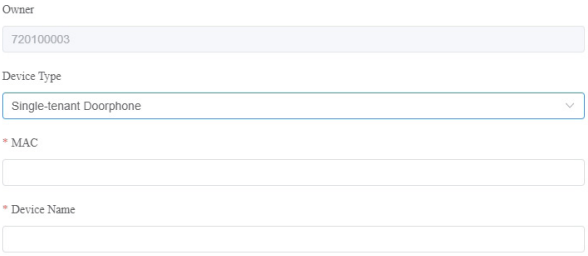
Click the device icon (for the corresponding kit), then click "New".

Step 5: Enroll Your Door Station Information.

Device Type: Choose "Single-tenant Doorphone"

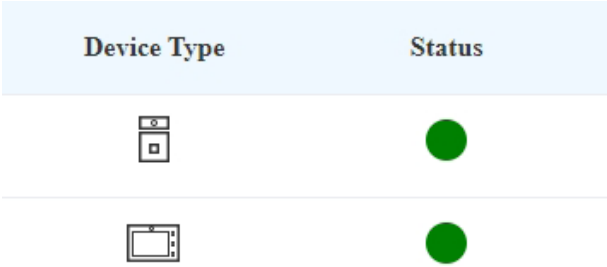
MAC: Mac address of the door station. Can be found in the kit box.

Device Name: Door station name



Step 6: Check New Devices' Status.

Both the devices will have a green icon on "Status" if the devices are connected to the internet and online. If the status is still offline after a minute, please reboot the devices.



Step 7: Reset Devices If The Status Is Still Offline.
If the device is still offline after reboot, you can reset the devices using IPScanner software or hardware reset. Please check **Point B** (page 4) for more information about how to use the IPScanner software and hardware reset.

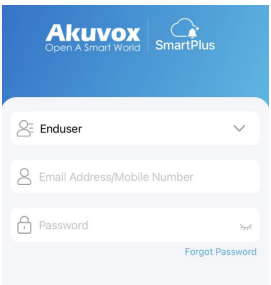
Step 8: End User Will Get The Login Details For Their SmartPlus Account.
An email from Akuvox will be sent to the end user's email address (the email address in the step 3) with Username, Password and QR code.

Akuvox Mobile App Setup

Step 9: Download The SmartPlus App.
Download the SmartPlus from App Store on iOS or Google Play Store on Android. Please check **Point C** (page 4) for more information about SmartPlus.

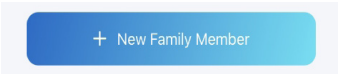
SmartPlus App

Step 10: Log Into The SmartPlus App.
Choose "Enduser"
Email address: The end user email address installer used for this project (in step 3).
Password: In the email sent by Akuvox (from email in step 8).



Step 11: Add New Family Member.

Go to "Me", click "Family Members" and click " + New Family Member ".



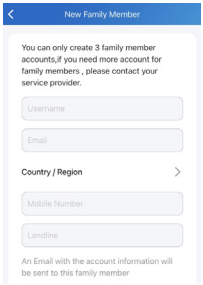
Step 12: Enroll Family Member Information.

Username: New username for new family member

Email: New Family Member's email address

Country / Region: Australia

Mobile Number: New Family Member's phone number



Step 13: Add More Family Members.

The second and other users will get an email from Akuvox with login details (similar to Step 8) and needs to follow the same steps as the master user.

Note: You can only create 3 free family member accounts, if you need more account, please contact your service provider.

For More Information On:

A. **Akuvox Products: https://akuvox.com**

B. **Finding and modifying the IP address, rebooting and reseting the Akuvox devices, IPScanner: https://knowledge.akuvox.com/docs/how-to-obtain-ip-address-via-ip-scanner**

Hardware Reset: https://knowledge.akuvox.com/docs/basic

C. **SmartPlus App: https://www.akuvoxsmartplus.com**