Ducted Vacuum Owner's Manual

User instruction manual and warranty information.

Please read this before installing or using your Premier Clean Ducted Vacuum Unit.

For replacement bags
buy online at www.premierclean.com.au
or to find your local dealer

www.premierclean.com.au

For Warranty registration go to www.premierclean.com.au

Information

For Replacement Bags Buy Online at
www.premierclean.com.au

For Accessories Buy Online at
www.premierclean.com.au

WARNING

**USE ONLY GENUINE PREMIER CLEAN SYNTHETIC FILTER BAGS.
FAILURE TO DO SO WILL VOID YOUR WARRANTY.**

**DO NOT VACUUM UP WATER, PLASTER DUST,
BRICK OR CONCRETE DUST.**

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Unit Installation

Using the mounting plate provided with your vacuum cleaner, secure the unit to the wall **(figure 1)**, at the height allowing easy access to change the bag.

Please note Monarch/Compact units must be a minimum 300mm off the ground. (Do not store any particles underneath the vacuum)

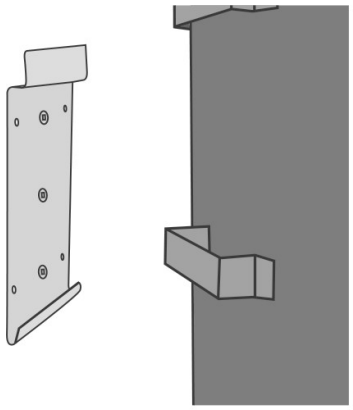


figure 1

The connections to the piping system will require some basic tools: a mitre box and small saw or a pipe cutter **(figure 2)**

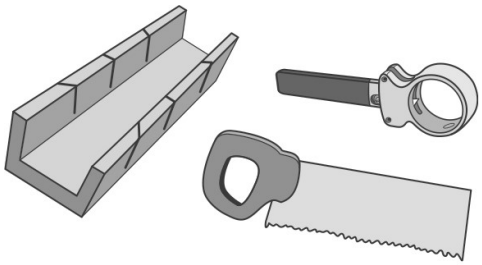


figure 2

Contrary to all other connections in the piping system, **do not glue the last fitting to your unit.**

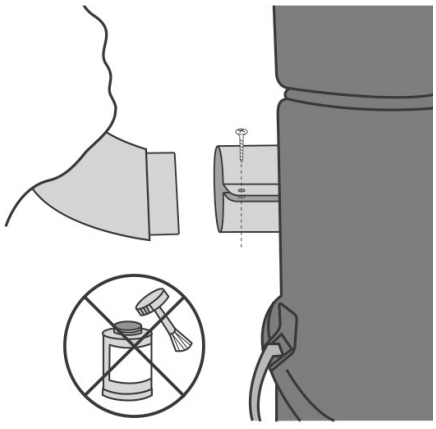
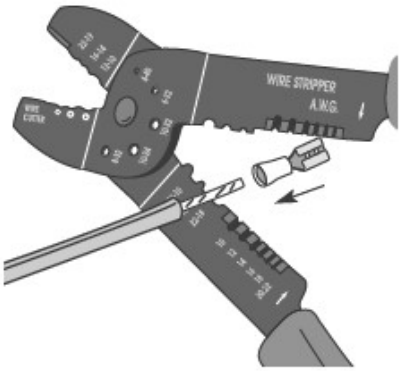


figure 3

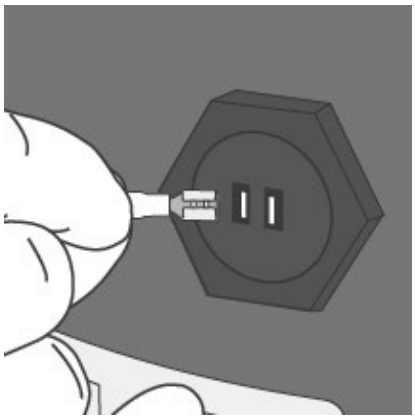
Low Voltage Connections

Connect the low voltage wires to the low voltage inlet on your unit. To do so, simply strip wire overs 1/2 cm, remove the terminals from the low voltage inlet on the unit, and proceed according to the types of inlet and wire used.



All types of wire:

Twist the stranded wire to tighten the loose strands together before proceeding. Insert the wire into the terminal (blue connector).
Using your wire strippers, tighten the terminal at two places: at the front, to hold the wire in place, and at the back to tighten the insulator around the wire. If the insulator does not completely cover the stripped wire, use electrical tape to insulate the wire adequately, and prevent all contact between the 2 wires. Insert the terminal into the low voltage inlet.



To disconnect:

Do not pull on wire. Simply remove the terminal from the low voltage inlet.

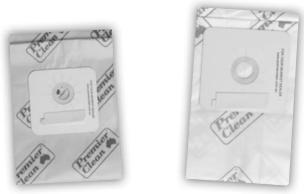
Motor

There is no maintenance to be performed on the actual motor of your ducted vacuum. The most important tips for a longer vacuum life are - to keep the inside of the unit (canister) itself clean - make sure you do not vacuum up any harmful dusts or ANY liquids. Should you require a service to your unit please contact the dealer who you purchased the unit from or call us on 1300 881 608 to find a dealer near you.

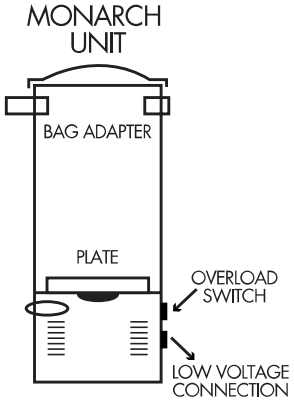
Changing Bags and Filters

WARNING

"FAILURE TO USE PREMIER CLEAN SYNTHETIC FILTER BAGS WILL CAUSE MOTOR FAILURE AND VOID WARRANTY"

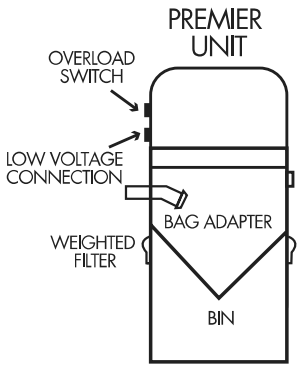


Compact/Premier Monarch



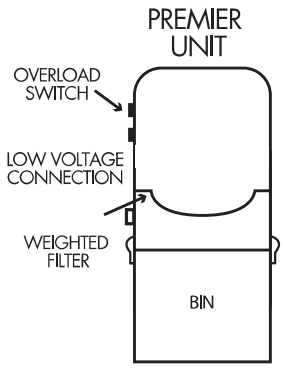
Monarch 250, 490, 550, 650, 850, 950, Compact 2, Typhoon, Premier 200

- Lift lid and remove bag from bag adaptor
- Do not throw away bag adaptor
- Lift bottom plate and clean around airway
- Replace bottom plate
- Install new bag to bag adaptor
- Fit lid back onto the unit



Premier 250, 520, 550, 850, 1700 Typhoon Series

- Unclip bottom bin, empty contents
- Remove weighted filter and replace/ or clean
- Ensure filter is installed into groove
- Replace bin



Premier 3000, 4000, 5000, 6000, 9000 Bagless model

- Unclip bottom bin, empty contents
- Remove weighted filter and remove/or clean
- Ensure filter is installed into groove
- Replace bin

Premier 3000, 4000, 5000, 6000 Bag model

- Unclip bottom bin, and remove bag from bag adaptor
- Do not throw away bag adaptor
- Clean secondary filter located underneath motor compartment
- Install new bag to bag adaptor
- Replace bin

For all bagless systems weighted filter to be replaced once a year

USE ONLY GENUINE PREMIER CLEAN SYNTHETIC FILTER BAGS. FAILURE TO DO SO WILL VOID YOUR WARRANTY.

Operation & Care

STARTING VACUUM – Simply open outlet cover, insert hose and system will automatically start. To stop, remove hose and allow suction to reduce before closing the inlet.

If you have chosen a switch on/off handle hose plug the hose into the inlet with arrow facing up, use handle on/off switch to operate.

Operating Garage Point. Open inlet cover and insert hose. Turn the switch on the side of the system to the ON position. When finished turn switch off and remove hose.

TIPS TO CARE FOR YOUR DUCTED VACUUM SYSTEM – Your system's unit is warranted against defective materials and workmanship but not against misuse. There is a service charge for repairing or replacing damaged or misused components of the system and for service calls. To ensure your ducted system is a life-time improvement for you and your family, follow these simple tips and you will enjoy it for many years.

1. Do not place any articles around the motor of the power unit.
To do so could cause the motor to overheat as it will impair the cooling of the motor.

2. Use one inlet at a time to maintain proper air flow.
To use more than one vacuum inlet at a time will reduce the air flow that is required to effectively clean the carpets.

3. Hold inlet door open when removing hose.
After removing the hose from the inlet, hold the inlet door open for a few seconds to make sure the unit has stopped and to clear any residual dirt out of the ducting.

4. Do not pick up liquids.
Do not vacuum liquids into the vacuum ducting as any liquid left in the ducting may cause major motor damage (not covered by warranty).

WARNING

- USE ONLY GENUINE PREMIER CLEAN SYNTHETIC LINER BAGS WHICH PROUDLY DISPLAY THE GENUINE PREMIER CLEAN LOGO.
- WHEN CHANGING BAG, CHECK MESH UNDER BOTTOM PLATE FOR LINT BUILD-UP, CLEAN IF REQUIRED.

DO NOT VACUUM PLASTER DUST, CONCRETE DUST, BRICK DUST, TALCUM POWDER OR ANY LIQUIDS.

FAILURE TO COMPLY WILL VOID ANY IMPLIED WARRANTY.
ALL COMMERCIAL APPLICATIONS - 3 MONTH WARRANTY

Accessories

Standard Hose & Tool Set

2 Way Brush
For use on carpets and vinyl/tiles.
Not recommended for floorboards, slate etc

Telescopic Wand
Adjustable to the height you desire, simply push the button and extend to desired length.

Dusting Brush
Can be used just about anywhere.
Shelves, blinds, lamps, tables and window sills.

Upholstery Brush
This brush comes with removable brushes and can be used on couches, curtains, rugs and mattresses.

Crevice Tool
Use for narrow spaces between couches, window panes, hard to reach areas.

Please Note: *Compact units do not come with upholstery brush*

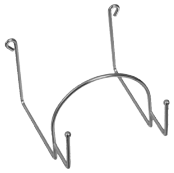
BUY ONLINE
www.premierclean.com.au

Accessories

Switch on/off Hose & Tool Set also comes with

Hard Floor Brush
For use on any hard surfaces.
Floor boards, vinyl, slate, bricks and rugs.

Hose Hanger
Ideal to hang your hose on.



Switch Variable Hose
Control your unit from where you stand. Turn the unit on or off or select from two suction levels. Turn the suction to low for fine rugs and hard floor surfaces and turn the suction to high for carpets. No more running back to the wall to turn the unit off.

Optional extras Vac Socks to protect walls, accessory hanger to hang your tools on and much more log onto **www.premierclean.com.au** or **1300 881 608** for your nearest dealer.

Air Driven Turbo Brush

Hose Sock - Available in 9mt and 12mt

BUY ONLINE
www.premierclean.com.au

1 YEAR WARRANTY

Troubleshooting

Problem	Cause	Action
Decrease in suction strength	Dirt recipient / Bag is full	Empty dirt recipient / change bag
	Dirt recipient is not properly attached	Check clamps and dirt recipient is aligned
	Filters need cleaning / replacing	Remove, shake
	Motor guard screen is blocked	Remove filters, and check the guard screen (which separates the motor from the filtration compartment) for blockage. Ensure filters are always properly installed, to prevent this problem from happening again.
	Open vacuum inlet	Close all vacuum inlets not in use
	Exhaust line is clogged	Verify that no object is blocking the exhaust
	Blocked hose	Plug the handle end of the hose into the suction inlet, thus reversing the suction in the hose. Cover the gap around the handle, to ensure suitable suction strength, and ensure contact with the inlet contacts to start the unit. This should clear the hose
	Obstruction in the piping system	Remove the pipe from the air intake connector, to free the central vacuum unit from the piping system. Start the unit by plugging the hose into a vacuum inlet. By placing your extended hand over the air intake opening on the unit, check the suction strength on the unit itself. If suction strength is normal, the obstruction is in the piping system. If suction strength is diminished or completely absent, have the unit checked by an authorized service centre.

Troubleshooting

Problem	Cause	Action
Vacuum will not start	The electrical power is not connected properly	Ensure that the power cord is plugged into a dedicated grounded electrical outlet
	Low voltage wire not connected properly	Verify the low voltage wires, make sure they are properly inserted into the low voltage inlet
	Faulty vacuum inlet	Start the vacuum unit from the other inlets in your home, to identify the defective inlet
	Unit circuit breaker is off	Press the reset button to reset the unit circuit breaker. If unit restarts and automatically shuts off shortly after, contact an authorized service centre
	In-house circuit breaker is off	Reset the circuit breaker in your electrical panel. Verify that your central vacuum unit is connected on a dedicated grounded circuit

If none of these suggestions help start your vacuum unit, contact your authorised service center.

www.premierclean.com.au

USE ONLY GENUINE PREMIER CLEAN SYNTHETIC FILTER BAGS. FAILURE TO DO SO WILL VOID YOUR WARRANTY.

1300 881 608

Warranty Domestic Use Only

Monarch 490/550/650/850/950 & Premier 520/550/850 for a period of 60 months.

Monarch 250, Premier 250 and Premier 3000 for a period of 36 months.

Compact 1, Compact 2, Premier 200 and Typhoon units including Advanced 1700 and Typhoon 1700 for a period of 12 months from the date of purchase against proven defects in workmanship and materials.

Premier Clean undertakes to exchange or repair any parts proven to be defective within the relevant warranty period provided that the product has not been modified, tampered with or repaired by any person other than an authorised employee or dealer and has been used in accordance with the instructions supplied.

THIS WARRANTY IS SUBJECT TO THE FOLLOWING CONDITIONS

Where the product was installed by an authorised Premier Clean dealer or agent.

A) Labour and Parts
For a period of 90 days from the date of purchase the Premier Clean dealer or agent who installed the product shall remove and repair or replace the defective part free of charge, but any cost associated with travel outside the metropolitan area is not included and shall be paid by the purchaser.

B) Parts Only
For the remainder of the relevant warranty period any defective parts will be repaired or replaced if taken or delivered (inward and return freight pre-paid) to Premier Clean. The cost of labour in respect of onsite repairs, removal or re-installation by the Premier Clean dealer or agent shall be paid by the purchaser.

Where the product was not installed by an authorised Premier Clean dealer or agent, Premier Clean will repair or replace any defective parts if taken or delivered (inward and return freight pre-paid) to a Premier Clean dealer or agent. If the purchaser wants on-site repairs a service call charge shall be paid by the purchaser.

General Exclusions

This warranty excludes normal wear and tear of certain parts such as filters, damages caused by abusive use (eg: plaster dust, water, brick or concrete dust) commercial use, lack of appropriate maintenance, inadequate installation, negligence, natural disasters and acts of God.

Monarch and Compact Units
These units require synthetic filter bags to be used. Failure to use correct filter bags will void your warranty. Premier Clean recommends the use of Premier Clean filter bags only. Available from Premier Clean dealers, agents and online.

Premier Bagless Systems
Premier Clean recommends bagless systems to be emptied every 2 months and filter to be cleaned and replaced every 18 months to avoid lack of suction and strain on electric motor.

Proof of purchase
Proof of purchase in the form of the product warranty card or invoice is a condition of this warranty and without such proof this warranty shall not bind Premier Clean.

No term of this warranty purports to exclude, restrict or modify the application of any of the provisions of part V of the Trade Practices Act 1974 or part IV of the Goods Act 1958 (Victoria).

If assistance is required in understanding the terms and conditions of the warranty please contact Premier Clean or the dealer of where the product was purchased from.

Notes